

## HADIGY LIMITED

### Quality Management Statement

HADIGY LIMITED (HADIGY), a private limited company incorporated in the United Kingdom in 2009 to provide Business & Management consulting services with a focus on Corporate Finance and ERP specialisation. We are based at South Kensington, London and an Alliance Partner of Oracle Netsuite for Malaysia, Vietnam, Cambodia, Myanmar and Thailand.

Quality is important to our business because we value our customers. We strive to provide our customers with products and services which meet and even exceed their expectations.

We are committed to continuous improvement and have established a Quality Management System which provides a framework for measuring and improving our performance.

We have the following systems and procedures in place to support us in our aim of total customer satisfaction and continuous improvement throughout our business:

1. regular gathering and monitoring of customer feedback
2. a customer complaints procedure
3. selection and performance monitoring of suppliers against set criteria
4. training and development for our employees
5. regular audit of our internal processes
6. measurable quality objectives which reflect our business aims
7. management reviews of audit results, customer feedback and complaints

Our internal procedures are reviewed regularly and are held in a Quality Manual which is made available to all employees.

This policy is published in our website [www.Hadigy.com](http://www.Hadigy.com) and also be found in the staff handbook.

Though the Board has ultimate responsibility for Quality, all employees have a responsibility within their own areas of work so helping to ensure that Quality is embedded within the whole of the company.

Approved by the Board of Hadigy Limited